



Important information about MS Amlin's Unoccupancy Conditions

30th March 2020

Dear Client

We hope this email finds you well.

We are aware of the challenges currently facing our clients as buildings and construction sites are forced to close or operate on a limited basis during the COVID-19 pandemic. In light of this, we would like to assure you of our commitment to treating our clients fairly.

Our current Unoccupied Conditions will not apply and we will not be taking any further measures to restrict coverage where buildings are temporarily closed due to the COVID-19 outbreak. This is an amendment from our normal advice on managing vacant properties to take into account this unprecedented situation.

It's important to note that if your premises is to be permanently or temporary closed, you will need to continue to follow risk management advice and refer to guidance which can be found on our website at www.msamlin.com/uk-temp-closing-premises-coronavirus

Please be assured that MS Amlin takes responsibility of its Policyholders very seriously. We will investigate and handle all claims fairly, sympathetically and efficiently.

The COVID-19 outbreak is a rapidly evolving situation and we will continue to update you on our position as and when appropriate.

Best wishes

Kieran Haines
Run Off Manager
MS Amlin

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